

2022 ANNUAL REPORT



RIPIN

PERSONAL SUPPORT BUILT ON PERSONAL EXPERIENCE

Words from our Executive Director

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In a year defined by rapid change, one thing stayed constant: Rhode Islanders' need for clear information, steady guidance, and someone in their corner. In 2025, RIPIN met that moment, helping thousands of people navigate health coverage, special education, and aging services with trusted peer support, grounded in lived experience, and practical tools.

"This work is about helping people move forward with confidence and better health."



Sam

With gratitude,

Sam Salganik
Executive Director

Together with our partners, we expanded access for multilingual families, elevated parent leadership, and strengthened protections for students with disabilities, including progress that increases transparency and family voice. We also focused on creating more accessible, timely, and shareable content online, helping more families connect with trusted information and significantly growing our social media reach. Just as importantly, we helped families access real, tangible stability as they navigated complex systems.

This year, our Health Insurance Consumer Assistance Program achieved an incredible milestone, hitting \$10 million in savings for Rhode Islanders since 2018. What matters most is what that number represents: families avoiding medical debt, individuals getting care they might otherwise have gone without, and people gaining the peace of mind that comes with knowing they're covered. This work is about more than solving problems in the moment; it's about helping people move forward with confidence and better health.

As we celebrate RIPIN's 35th anniversary in 2026, we're reflecting on what has carried this organization forward since the beginning: listening to lived experience, translating complexity into clear next steps, and supporting Rhode Islanders in accessing the services they need to thrive.

Thank you to our staff, board, funders, and community partners, and especially to the families and individuals who trust RIPIN.

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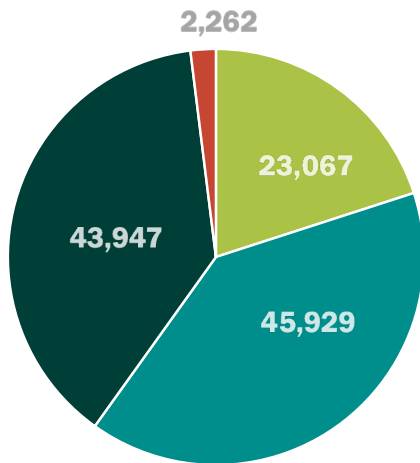
Julie Zito



Funders

- American Institutes for Research
- Astrana Health
- Blue Cross & Blue Shield of Rhode Island
- Brown Health
- Brown University
- Care Transformation Collaborative of Rhode Island
- City of Providence Community Health Office
- Community Foundation of Howard County
- CVSHealth Foundation
- Doctors Choice
- East Bay Community Action
- Family Service of Rhode Island
- Family Voices
- Faulker Consulting Group
- Governor's Workforce Board
- Horace W. Goldsmith Foundation
- Jerome Schaffran & Jeanne Carr (in Memory of Lisa Schaffran)
- John E. Fogarty Foundation
- Lazo
- Meals on Wheels
- Middletown Public Schools
- National Council on Aging
- Neighborhood Health Plan of Rhode Island
- NE-PACT Region A Parent Technical Assistance Center
- One Neighborhood Builders
- Papitto Opportunity Connection
- Point32 Health
- Progreso Latino
- Project Undercover
- RDW Group
- Rhode Island Bar Foundation
- RI Coalition for Children and Families
- Rhode Island College
- Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals
- Rhode Island Department of Education
- Rhode Island Department of Health
- Rhode Island Executive Office of Health and Human Services
- Rhode Island Foundation
- Rhode Island Health Center Association
- Rhode Island Kids Count Inc.
- Rhode Island Medicaid
- Rhode Island Office of Healthy Aging
- Rhode Island Office of Rehabilitation Services
- Rhode Island Office of the Health Insurance Commissioner
- Tina Spears
- Statewide Parent Advocacy Network, Inc. (SPAN)
- Tarzwell & Turbiano Law
- The Economic Progress Institute
- The Groden Center
- Tufts Health Plan
- United Way of Rhode Island
- UnitedHealthcare
- US Department of Education
- US Department of Health & Human Services-Administration For Community Living
- US Department of Health & Human Services-Centers for Medicare & Medicaid Services
- US Department of Health & Human Services
- Maternal and Child Health Bureau
- US Health Resources and Services Administration
- Washington Trust
- West Bay Collaborative
- Wood River Health Service

2025... By the Numbers

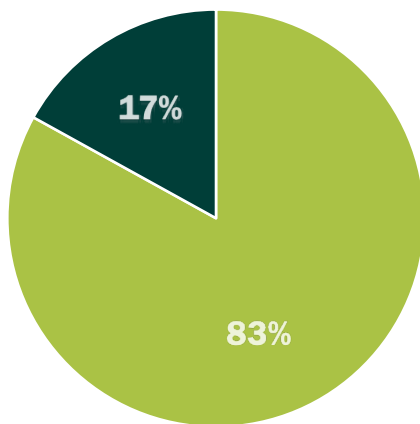
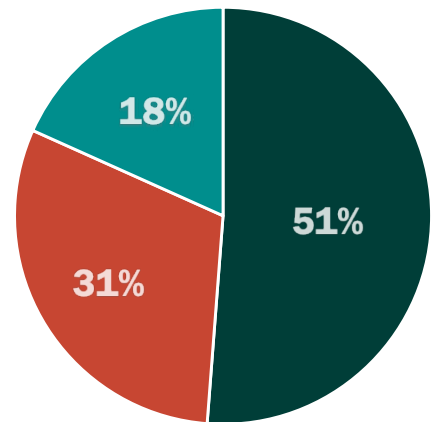


Client Encounters by Program Area..... TOTAL: 115,205

- Access to Healthcare/Health Insurance
- Support for Older Adults
- Support for Children with Special Needs
- Wellness Programs

Revenue..... TOTAL: \$8,957,729

- Federal Funds
- State Funds
- Other

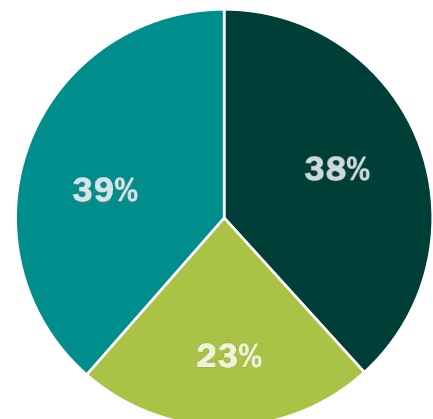


Expenses..... TOTAL: \$9,055,230

- Program Personnel
- Management, Admin, Overhead

Client Age Range..... TOTAL: 6,982

- Older Adults
- Children 0-18
- Adults 19-59



\$10 000 000.00

**Total in
Healthcare
Savings**
(2018-2025)

Since 2018, RIPIN has helped Rhode Islanders secure and maintain critical coverage, surpassing \$10 million in healthcare savings. These savings represent reduced barriers, increased access, and meaningful financial relief for families.

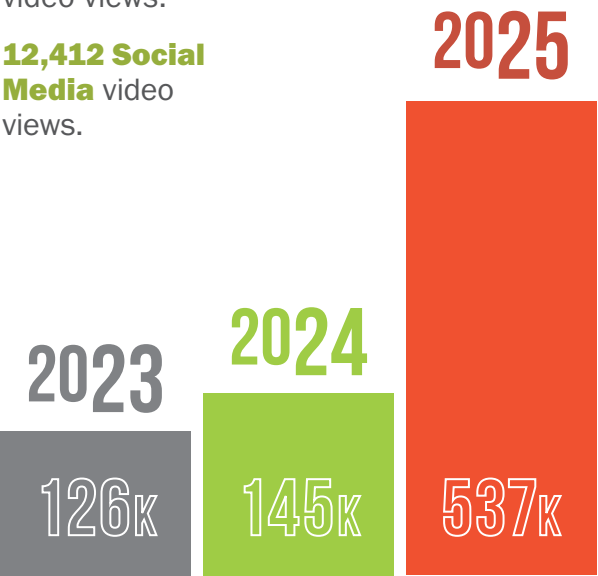
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Total people reached through live workshops and on-demand videos.

3,282 total registrations for **workshops and events**.

8,923 total **YouTube** video views.

12,412 Social Media video views.



Social Media Reach



Customer Satisfaction

650

IEP/Education Meetings

2025 Highlights: RIPIN's Community Impact

In 2025, RIPIN continued to strengthen communities across Rhode Island through advocacy, partnership, and trusted peer support. From policy leadership to expanded access to information and services, our work helped individuals and families navigate complex systems with confidence. These highlights reflect the impact we create together.

Partnerships Expanding Access

Through partnerships with Conexión Latina Newport, Middletown Public Schools, and Segue Institute for Learning, RIPIN reached more multilingual families. Trusted community relationships expanded access to support, information, and advocacy for non-English speakers.



Parent Leadership Training Institute (PLTI)

In 2025, RIPIN graduated 25 parent leaders equipped to advocate in schools, communities, and policy spaces. These leaders are strengthening systems by bringing informed family voice to decision-making.





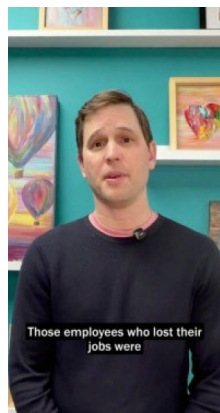
Strengthening Preschool Special Education

RIPIN delivered a comprehensive roadmap to improve access, equity, and outcomes in preschool special education. Actionable recommendations center family voice and drive system improvement.

Protecting Special Education Supports

Amid a shifting federal landscape, RIPIN remained steadfast in protecting rights and services for students with disabilities.

Advocacy efforts focused on stability, transparency, and safeguarding essential supports for families.

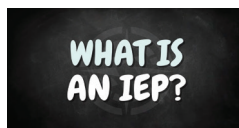
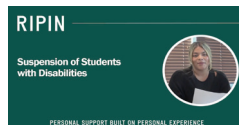


Reaching Families Where They Are

RIPIN created accessible, sociable videos to help families navigate special education topics including suspension, IEP and 504 processes, and military family supports. These resources meet families where they are—online, shareable, and available anytime.



Scan the QR code and watch these practical videos from RIPIN, designed to help families navigate special education with confidence.

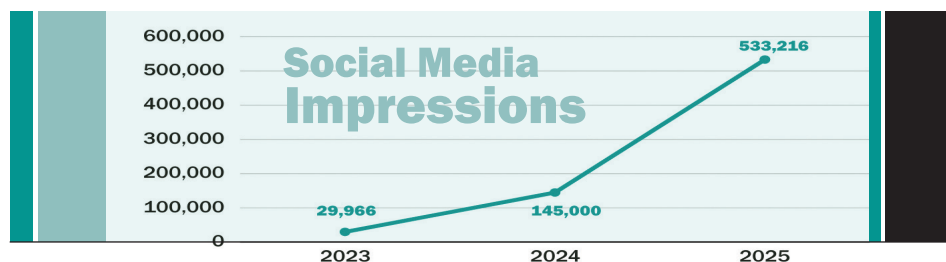


Falls Prevention Program Launch

New research-based programming empowers older adults to stay safe, independent, and connected. By focusing on prevention, RIPIN is helping Rhode Islanders age with confidence and support.

Expanding Reach Through Social Media

Accessible, shareable content brought trusted information directly to families where they are.



'91 '26

Celebrating 35 Years of Personal Support



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About RIPIN

Founded in 1991, RIPIN is a 501(c)(3) nonprofit organization that helps thousands of Rhode Islanders each year with health care, special education, and healthy aging. RIPIN uses a model of peer professional support—more than three-fourths of RIPIN's staff are caregivers of a loved one with special health care or special education needs.

